



Scratch & Patch

Scratch & Patch Claims

PO Box 800

Elland

HX1 9ET

Telephone 0330 1026839

Email claims@scratchandpatch.co.uk

Third Party Liability claim form

Please provide the following information and return to Scratch & Patch Claims, PO Box 800, Elland, HX1 9ET or email to claims@scratchandpatch.co.uk along with supporting documents.

Policyholder details

Name	
Address	
Post Code	
Contact telephone number(s)	
Email address	
Policy Number	
Period of insurance from and to dates (dd/mm/yy)	

Insured pet details

Pet Name	
Type / breed	
Colour / description	
Date of birth	
Purchase price	
Is the pet neutered?	
Is the pet chipped? If yes what is the chip number?	

Claim details

Date of incident?	
Time of incident?	
Where did the incident take place?	
Who was in charge of the insured pet?	
When was the incident reported to you?	
Was the incident reported to the police? (if reported to the Police please provide the Crime Reference Number)	
Has any claim been made against you? If yes, please provide details	

Full description of the incident

Name and address of witnesses

Name and address of Third Party

Details of any other insurance policy covering you in respect of the incident e.g. home insurance, including name and address of the insurer, the type of policy and the policy number.

Important notes

You are responsible for the excess that appears in your policy schedule that applies to Third Party Liability claims.

All communication and claims received by you concerning the incident are to be forwarded immediately without acknowledgement .

You should ensure that you follow the special conditions relating to Third Party Liability claims in your policy wording.

Declaration

I declare to HDI Global Speciality SE that the particulars of this claim are true and complete. I understand that the information given on this form may be submitted to solicitors for use in connection with any litigation arising out of this incident.

Signature of Policyholder

Date

Name in block capitals

Using your personal information

HDI Global Specialty SE (Your insurer)
Roderbruchstraße 26
30655 Hannover
Germany
Tel. +49 511 5604-2909
E-mail: contact@hdi-specialty.com.

HDI Global Specialty SE is a Data Controller as defined under the EU General Data Protection Regulation ('GDPR').

You can reach our Data Protection Officer by post at the aforementioned address (please include the additional address line "Data Protection Officer") or by e-mail via our data privacy group mailbox:
E-mail: privacy-hgs@hdi-specialty.com.

We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and detection and financial management. This may involve sharing your information with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies.

We may record telephone calls to help us monitor and improve the service we provide.

For further information on how your information is used and your rights in relation to your information please see our privacy policy www.hdi-specialty.com/privacy.