Third Party Liability claim form

Please provide the following information and return to Scratch & Patch Claims, PO Box 800, Elland, HX1 9ET or email to [claims@scratchandpatch.co.uk](mailto:claims@scratchandpatch.co.uk) along with supporting documents.

Policyholder details

|  |  |
| --- | --- |
| Name |  |
| Address |  |
| Post Code |  |
| Contact telephone number(s) |  |
| Email address |  |
| Policy Number |  |
| Period of insurance from and to dates (dd/mm/yy) |  |

Insured pet details

|  |  |
| --- | --- |
| Pet Name |  |
| Type / breed |  |
| Colour / description |  |
| Date of birth |  |
| Purchase price |  |
| Is the pet neutered? |  |
| Is the pet chipped? If yes what is the chip number? |  |

Claim details

|  |  |
| --- | --- |
| Date of incident? |  |
| Time of incident? |  |
| Where did the incident take place? |  |
| Who was in charge of the insured pet? |  |
| When was the incident reported to you? |  |
| Was the incident reported to the police?  (if reported to the Police please provide the Crime Reference Number) |  |
| Has any claim been made against you?  If yes, please provide details |  |
| Full description of the incident |  |
| Name and address of witnesses |  |
| Name and address of Third Party |  |
| Details of any other insurance policy covering you in respect of the incident e.g. home insurance, including name and address of the insurer, the type of policy and the policy number. |  |

Important notes

|  |
| --- |
| You are responsible for the excess that appears in your policy schedule that applies to Third Party Liability claims. |
|  |
| All communication and claims received by you concerning the incident are to be forwarded immediately without acknowledgement . |
|  |
| You should ensure that you follow the special conditions relating to Third Party Liability claims in your policy wording. |
| Declaration |
| I declare to HDI Global Speciality SE that the particulars of this claim are true and complete. I understand that the information given on this form may be submitted to solicitors for use in connection with any litigation arising out of this incident. |
|  |
| Signature of Policyholder ……………………………………………………………………………………  Date …………………………………………………………………………………………………………….  Name in block capitals ……………………………………………………………………………………… |

Using your personal information

HDI Global Specialty SE (Your insurer)   
Roderbruchstraße 26  
30655 Hannover  
Germany   
Tel. +49 511 5604-2909   
E-mail:[contact@hdi-specialty.com](mailto:contact@hdi-specialty.com).

HDI Global Specialty SE is a Data Controller as defined under the EU General Data Protection Regulation (‘GDPR’).

You can reach our Data Protection Officer by post at the aforementioned address (please include the additional address line "Data Protection Officer") or by e-mail via our data privacy group mailbox:

E-mail: [privacy-hgs@hdi-specialty.com](mailto:privacy-hgs@hdi-specialty.com).

We collect and process information about you in order to provide insurance policies and to process claims. Your information is also used for business purposes such as fraud prevention and detection and financial management. This may involve sharing your information with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, service providers, professional advisors, our regulators or fraud prevention agencies.

We may record telephone calls to help us monitor and improve the service we provide.

For further information on how your information is used and your rights in relation to your information please see our privacy policy [www.hdi-specialty.com/privacy](http://www.hdi-specialty.com/privacy).